

## Canada Direct™ and a Calling Card — YOUR TRAVEL ESSENTIALS

Calling home is easy and convenient when you use the Canada Direct™ service with your Calling Card or other long distance cards offered by your local phone company. Canada Direct™ service works with the Calling Card.

FOR ACCESS NUMBER UPDATES, visit:  
[www.infocanadadirect.com](http://www.infocanadadirect.com) or call:

# 1 800 561 8868

Intercontinental communications  
routed by Teleglobe Canada Inc.

TELEGLOBE

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Selectcom Telecom™

# You're never far from home.

## Canada Direct.™ Smart, Simple, Easy.

**01** If you are calling from a hotel, follow hotel instructions to get an outside line. If calling from a public pay phone, coin or local card, payment may be required. Service may not be accessible from some hotels, private phones and pay phones in certain countries.

**02** Dial the Canada Direct™ access number (see eligible country list opposite).

**03** Follow the voice prompts to select your preferred language; choose Bell as your telephone company; and choose Calling Card as method of payment, followed by entering your Calling Card PIN Number.

**04** Should you need help at any time, press "0" or say "operator" for a bilingual Canadian operator.

**05** If you are using a Calling Card, you can place up to 10 calls in a row without hanging up. Simply press "#" after each call ends and follow the prompts.

**USING A FAX OR MODEM:** To send a fax, pick up the receiver and follow steps 1 to 3. For modem access, configure your modem for Calling Card type as per your PC support documentation.

**BILLING:** Your local phone company bills calls to Canada in Canadian dollars. Rates include a surcharge plus per minute rates. For specific rate information, contact your local phone company prior to travelling. PLEASE NOTE: Some hotel phones or pay phones will automatically redirect your call to an alternate provider who will ask for your credit card number. Canada Direct™ works with your Calling Card, so in such a situation, simply try a different phone, such as your hotel room phone or a pay phone (consistent with country restrictions).

- **Current information:** [selectcomtelecom.ca](http://selectcomtelecom.ca)
- **From Canada and USA:** 1 888 901 8484
- **Support centre:** 8:00 to 21:00 EST, Mon. – Fri.  
10:00 to 15:00 EST, Sat. & Sun.

- **International Locations:** Dial the Access number for the country you are in. Press "0" or hold for an operator.
- **E-mail Account Support:**  
[businesscare@selectcomtelecom.ca](mailto:businesscare@selectcomtelecom.ca).

# Canada Direct™ access numbers

Antigua ● ■	
(Barbuda)	1-800-744-2580
Argentina	0-800-222-1004 or 800-888-3868

Australia ●	
(Christmas Islands, Tasmania)	1-800-551-177 or 1-800-881-150

Austria	0-800-200-217
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Bahamas ■	1-800-463-0501
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Bahrain	800-00-100
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Barbados ● ■	1-800-744-2580
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Belarus	
(Moghilev, Gomel, Vitebsk, Grodno, Brest, Minsk)	8 ◆ 800-111

Belgium	0-800-100-19 or 0-800-700-19
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Belize ● ■	
(hotels)	558
(pay phones)	816

Bermuda	1-800-744-2580
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Bolivia	800-10-0101
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Brazil	0800-890-0014
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Brunei	800-010
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Bulgaria	00-800-1359
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Cayman Is. ● ■	1-800-744-2580
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Chile ●	800-360-280 or 800-800-226
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China (North)	108-718
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China (South)	108-186
(from most major cities)	

Colombia ●	
(San Andres Is.)	01-800-9-19-0057

Costa Rica	0-800-015-1161
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Croatia	0-800-22-0101
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Cyprus	800-9-0012
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Czech Republic	800-001-115
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Denmark ●	80-01-00-11
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Dominica ● ■	1-800-744-2580
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Dominican Republic	1-800-333-0111
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Ecuador ●	1-999-175
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Egypt	02-365-3643
(Cairo)	365-3643

Estonia	0800-12011
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Fiji ●	004-890-1005
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Finland	0-800-110-011
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France	0-800-99-00-16
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(Corsica Island)	or 0-800-99-02-16
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French Guyana	0-800-99-00-16
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Gabon ■	00 ◆ 012
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Germany	0-800-888-0014
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Ghana	0-19-233
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Greece ●	00-800-1611
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Grenada ● ■	1-800-744-2580
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Guadeloupe	
(St. Barthélemy, St. Martin FR, Marie Galante)	0-800-99-00-16

Guam	1-888-788-1005
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Guatemala	9999-198
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Guyana	0161
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(Georgetown)	161
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Haiti	161
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Hong Kong ◆	800-96-1100
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Hungary	06-800-01211
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Iceland	800-9010
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India ● ■	000-167
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Indonesia ■	001-801-16 or 008-801-16
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Iran ● ■	Dedicated phones
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Ireland	1-800-555-001
(For N. Ireland, see UK)	

Israel	1-80-9494-105 1-80-9205-140
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Italy ●	
(Elba Island, San Marino, Vatican City)	800-172-213

Ivory Coast	00-11-00
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Jamaica	1-800-222-0016
(hotels)	876

Japan ●	KDDI 00-53-9-161 or 00-66-55-161
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Kenya ●	0-800-2201-14
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Korea (South)	KT 00722-015
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Lebanon	01-423-935
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Lithuania ● ■	8-800-9-00-04
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Luxembourg ●	800-2-0119
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Macao ●	0-800-100
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Macedonia	00-800-4277
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Malaysia	1-800-800-017
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Malta ●	800-90-150
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Martinique	0-800-99-00-16
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Mauritius Island ●	01-110
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Mexico ▲	01-800-123-0200 or 01-800-021-1994
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Monaco ●	800-90016
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Montserrat ● ■	1-800-744-2580
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Morocco	00-211-0010
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Netherlands ●	0-800-022-9116
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New Zealand	
(Chatham Islands)	000-919

Nicaragua	1-800-0168
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Norway	800-19-111
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Pakistan ■	00-800-15-001
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Panama	00-800-0119
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Paraguay ■	008-14-800
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Peru ●	800-502-90
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Philippines ●	105-10
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Poland	0 ◆ 0-800-111-4118
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Portugal ●	
(Azores, Madeira)	800-800-122

Puerto Rico	1-800-496-7123
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Reunion Island	0-800-99-0016
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Romania	021 800 5000
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Russia ●	8 ◆ 10-800-110-1012
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Senegal ●	800-10-30-74
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Singapore	8000-100-100
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South Africa	0-800-99-0014
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Spain ●	
(Balearic Islands, Canary Islands, Ceuta, Melilla Island)	900-99-00-15

Sri Lanka ●	
(Colombo)	43-00-77
(Rest)	01-43-00-77

St. Kitts & Nevis ● ■	1-800-744-2580
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St. Lucia ● ■	1-800-744-2580
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Saint-Pierre-et-Miquelon	0-800-99-00-16
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St. Vincent and the Grenadines ● ■	1-800-744-2580
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Sweden ●	020-799-015
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Switzerland ●	0-800-558-330
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Syria	0811
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Taiwan	00-801-120-012
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Thailand ■	1-800-0-001-50
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Trinidad & Tobago ● ■	
(hotels)	1-800-744-3501
(seaports)	22

Turkey ●	00-800-16677
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Turks & Caicos	01-800-744-2580
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Ukraine ■	8 ◆ 10-0-17
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United Arab Emirates	0-800-141
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United Kingdom	
(England, Wales, Scotland, Northern Ireland)	0-800-559-3141 or 0-800-096-0634

Uruguay	000-419
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Venezuela	
(Margarita Island)	0-800-100-1100

Vietnam ● ■	
(Hanoi, Ho Chi Minh City, Quang Ninh prov.)	1201-1010

Virgin Islands ■	
(U.S.)	1-800-496-0008
(Brit.)	1-800-744-2580

Zambia	00-883
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Zimbabwe ● ■	00-897
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◆ Wait for a second dial tone.

● Not available from mobile networks.

■ Service available from special international phones, dedicated phones or select pay phones.

▲ When calling from a public pay phone, use phone marked LDATEL or TELMEX.

◆ International credit card required to activate phone card. It will be returned without being debited.

Please note that Canada Direct™ service is not accessible from some hotels, private phones and pay phones in certain countries.

Country-to-Country calling is possible from countries shaded in grey.

You can also call from one locale to another in the same country, or from that country to most other countries around the world. Some restrictions may apply. Country-to-Country calling rates are premium-priced. For information, consult a Canada Direct™ operator.

Travelling in Canada or the United States?

Dial:

**1 800 555 1111**

AND FOLLOW THE PROMPTS for an easy, direct, worry-free connection.